

## Adaptations

### Timescales

Description of adaptation	Timescales
Floor level showers, over bath showers and ramps	4 weeks
Change of heating (following installation of gas supply)	4 weeks
Straight flight stairlifts	4 weeks
Curved rail stairlifts	8 weeks
Vertical lifts	10 weeks

In certain circumstances, most notably where the customer is waiting for discharge from hospital, major adaptations will be carried out in much shorter timescales.

If you would like further information on adaptations please contact:

Derwentside Homes Ltd  
Greengates House  
Amos Drive  
Greencroft Industrial Park  
Stanley  
County Durham  
DH9 7YE

Telephone  
08458 505 600



Derwentside  
Homes



DERWENTSIDE HOMES

adaptations  
for

older  
and  
disabled  
people

This document is  
available in large print,  
audio, Braille and different  
formats on request from  
08458 505 600.

[www.derwentsidehomes.co.uk](http://www.derwentsidehomes.co.uk)

## Derwentside Homes will:

- Develop and improve existing services for the older and/or disabled customers;
- Develop new services in consultation with tenants to enable older and/or disabled people to maintain their independence as far as practicable;
- Work with partner agencies to ensure appropriate services are provided to meet the needs of older and disabled tenants to enable them to live independently in their homes;
- Assist older and disabled tenants to access services and offer advice as to the types of services available to them.

Adaptations can fall into two categories, minor works such as grab rails or handrails (usually where the work costs less than £500) or major works, such as provision of a shower or the installation of specialist equipment e.g. a stair lift.

The provision of minor works will be dealt with directly by Derwentside Homes on either a self-referral basis or from a referral made by a health care professional. Major adaptations (and in exceptional cases a minor adaptation) will only be provided subject to a full assessment by an Occupational Therapist who works with Durham County Council's Health and Social Care.



### Minor Adaptations

Minor adaptations comprising of the fitting of handrails and grab rails and other works costing less than £500

Derwentside Homes do not operate waiting lists for such adaptations and will endeavour to have the work carried out within 7 days of the contractor being given the go ahead to do the work

In certain circumstances, most notably when the customer is awaiting discharge from hospital, minor adaptations will be carried out within 1 day of the contractor being instructed to carry out the work.

### Major Adaptations

Include the fitting of lifts, changes to heating, the installation of showers and the fitting of ramps.

Once the contractor has been given the go ahead the work will be completed within the following timescales.