

# Under Occupancy



## Under Occupiers Scheme

### Is your home too big?

### Are you living on your own?

We can find a home that suits your needs

### Whatever your change in circumstances, we can help you to find a home that suits your needs.

If your property no longer meets your housing needs and you are under-occupying, we could move you to a more suitable property and complete any adaptations required to your new home.

A smaller home is easier to manage. You could also reduce your rent, council tax and heating bills.

As an under occupier, you will have a higher priority on the Durham Key Options scheme.

## What our tenants say

This is what some of our tenants had to say:

**“I’m really happy in my new flat. I had an operation on my knee and needed to move to somewhere on the ground floor.”**

**“I contacted Derwentside Homes and within two weeks of looking at this flat, my wife and I had moved in.”**

### If you would like to move, we can provide you with practical advice and support throughout.

- We will show you how to bid for a smaller property through the Choice Based Lettings scheme.
- We can accompany you when you look at a new home.
- We can advise you on clearing your old property of unwanted furniture and carpets.

## Did you know...?

- You can bid for both council, housing association and private rented properties in Derwentside and you can bid for up to six properties each week.
- If you are aged 55 or over, you can be considered for sheltered accommodation.
- You may also be able to keep a spare room if your current property has three or more bedrooms. This means if you are living in a 4-bedroom house and your need is only for a 1-bedroom property, you could downsize to a 2-bedroom property to suit your lifestyle.

## How does it work?

All you need to do is register for a transfer.

Forms are available from:

Customer Services,  
Derwentside Homes,  
Greengates House,  
Amos Drive,  
Greencroft Industrial Estate,  
Stanley,  
County Durham  
DH9 7YR

Tel: 0800 783 9295 or 01207 521 100



# If you require this document in different formats, languages, large print, Braille or audiotape please contact us using the contact details at the bottom of this page.

**বাংলা** *আপনার যদি এই ডকুমেন্টটি বিভিন্ন আকারে, ভাষায়, বড় ছাপায়, ব্রেইল অথবা অডিওটেপে প্রয়োজন হয় তাহলে অনুগ্রহ করে এই পৃষ্ঠার নিচের যোগাযোগের বিবরণটি কাজে লাগিয়ে আমাদের সাথে যোগাযোগ করুন।*

**中文** *如果您想得到本文件的不同格式版本、其他语言版本、大字体版、盲文版或录音磁带，请按照本页末尾的联系方式与我们联系。*

**हिंदी** *यह दस्तावेज विभिन्न आरूपों में, भाषाओं में, बड़ी छपाई, ब्रेल या ऑडिओ टेप के रूप में चाहते हैं तो कृपया इस पन्ने के नीचे दिये गए संपर्क व्योरे का उपयोग करके हमसे संपर्क करें।*

**Magyar** *Ha Ön eltérő formátumban, más nyelven, nagy betűs nyomtatással, Braille írással vagy hangszalagon szeretné megkapni ezt a nyomtatványt, lépjen érintkezésbe velünk a lap alján található kapcsolat felvételi címek használatával.*

**Latviešu** *Ja jums šis dokuments ir nepieciešams dažādos formātos, valodās, lielā drukā, Braila rakstā vai audioierakstā, lūdzu, sazinieties ar mums izmantojot kontaktinformāciju šīs lappuses apakšā.*

**Lietuviškai** *Jeigu jums reikia šio dokumento kitais formatais, kalbomis, dideliu šriftu, Brailio raštu arba įrašyto į garsajuostę, prašome susisiekti su mumis, naudojant šio puslapio apačioje pateiktus kontaktinius duomenis.*

**Polski** *W przypadku zainteresowania wersją dokumentu w innym formacie, języku, wydaniem drukowanym dużą czcionką, pisanym alfabetem Braille'a lub w formie nagrania, prosimy o kontakt. Dane kontaktowe podano na dole strony.*

**ਪੰਜਾਬੀ** *ਇਹ ਦਸਤਾਵੇਜ਼ ਅਲੱਗ ਅਲੱਗ ਸਰੂਪਾਂ, ਭਾਸ਼ਾਵਾਂ, ਵੱਡੇ ਅੱਖਰਾਂ, ਬਰੇਲ ਜਾਂ ਆਡੀਓ ਟੇਪ ਵਿੱਚ ਚਾਹੀਦਾ ਹੈ ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਇਸ ਪੰਨੇ ਦੇ ਹੇਠਲੇ ਹਿੱਸੇ 'ਤੇ ਦਿੱਤੇ ਸੰਪਰਕ ਵੇਰਵੇ ਦੀ ਵਰਤੋਂ ਕਰਕੇ ਸਾਨੂੰ ਸੰਪਰਕ ਕਰੋ।*

**اردو** *اگر آپ کو یہ دستاویز مختلف اشکال، زبانوں، جلی حروف، بریل یا آڈیو ٹیپ میں درکار ہو، تو براہ مہربانی اس صفحے کے نچلے حصے میں دی ہوئی رابطہ تفصیلات استعمال کر کے ہم سے رابطہ کریں۔*



## Customer Services

Derwentside Homes,  
Greengates House,  
Amos Drive,  
Greencroft Industrial Park,  
Stanley,  
County Durham  
DH9 7YE



0800 783 9295 or 01207 521 100



customer.services@derwentsidehomes.co.uk



www.derwentsidehomes.co.uk