

# Gas Safety in your home



## The law about gas safety checks

By law, as a landlord, Derwentside Homes is responsible for checking the gas appliances, installations and flues in your home for safety at least once every 12 months. If we do not check your appliances, then we will be in breach of gas regulations and may be prosecuted.

Your tenancy agreement states that you must allow us access to do these checks. Failure to allow us access will be a breach of your tenancy agreement. By breaching your tenancy, you may put your home at risk.

## Why gas safety checks are so important

Gas safety checks are important for the wellbeing of you and your household. Every year fifty people die due to faulty gas appliances. Badly fitted and poorly serviced appliances can cause the following gas safety risks:

- Gas leaks
- Fires
- Explosions
- Carbon monoxide poisoning

## Carbon monoxide

Badly fitted and poorly serviced gas appliances can cause carbon monoxide poisoning. Carbon monoxide is a poisonous gas. It has no taste, colour or smell and it can make you

feel seriously ill. If you are suffering from headaches, dizziness, nausea, breathlessness, collapse or loss of consciousness, it might be a sign of carbon monoxide poisoning.

## Gas safety advice

Never use a gas appliance if you think it is not working properly.

- Never cover an appliance or block any ventilation grills or air bricks
- Never block or cover outside flues
- A yellow floppy flame could mean danger

## What to do if you think there might be a gas leak or notice signs of carbon monoxide

Act quickly and take the following safety steps:

- Open all doors and windows to ventilate the room. Get fresh air immediately
- Do not smoke, use matches, or operate electrical switches
- Switch off the appliance and do not reuse until it has been checked by a Gas Safe registered engineer
- Shut off the gas supply at the mains if possible
- Call the National Gas Emergency Service on **Freephone 0800 111 999**. Northern Gas Networks will deal with any report of a gas escape free of charge within four hours of the call, they are currently the emergency service provider.

## The Gas Safe Register

The Gas Safe Register is there to help protect you from unsafe gas work. You might remember it used to be known as CORGI.

All Gas Safe registered engineers carry an ID card to show you they are Gas Safe registered when they turn up at your door – if they don't show you then don't be afraid to ask to see it.



## Your gas safety appointment

We will call to carry out your gas safety check. If we arrive at an inconvenient time, you can arrange for a mutually convenient time.

It is important that you allow the Gas Safe registered engineer access to the property.

## What does a gas safety check include?

The Gas Safe registered engineer will carry out tests and checks to establish your appliances are operating safely. The engineer will:

- check installations for gas leaks
- check sufficient gas pressure is delivered to the appliance
- check the appliance is working correctly
- check appropriate ventilation
- check correct flue termination
- check all safety devices are working correctly
- check appliances are burning correctly
- perform any other checks by the manufacture instructions
- verify the appliance and installation is safe to use.

We will not repair any appliances you have installed if they are faulty.

**If you smell gas you should immediately telephone the National Gas Emergency Service on Freephone 0800 111 999**

# If you require this document in different formats, languages, large print, Braille or audiotape please contact us using the contact details at the bottom of this page.

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**हिंदी** *यह दस्तावेज विभिन्न आरूपों में, भाषाओं में, बड़ी छपाई, ब्रेल या ऑडिओ टेप के रूप में चाहते हैं तो कृपया इस पन्ने के नीचे दिये गए संपर्क व्योरे का उपयोग करके हमसे संपर्क करें।*

**Magyar** *Ha Ön eltérő formátumban, más nyelven, nagy betűs nyomtatással, Braille írással vagy hangszalagon szeretné megkapni ezt a nyomtatványt, lépjen érintkezésbe velünk a lap alján található kapcsolat felvételi címek használatával.*

**Latviešu** *Ja jums šis dokuments ir nepieciešams dažādos formātos, valodās, lielā drukā, Braila rakstā vai audioierakstā, lūdzu, sazinieties ar mums izmantojot kontaktinformāciju šīs lappuses apakšā.*

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**ਪੰਜਾਬੀ** *ਇਹ ਦਸਤਾਵੇਜ਼ ਅਲੱਗ ਅਲੱਗ ਸਰੂਪਾਂ, ਭਾਸ਼ਾਵਾਂ, ਵੱਡੇ ਅੱਖਰਾਂ, ਬਰੇਲ ਜਾਂ ਆਡੀਓ ਟੇਪ ਵਿੱਚ ਚਾਹੀਦਾ ਹੈ ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਇਸ ਪੰਨੇ ਦੇ ਹੇਠਲੇ ਹਿੱਸੇ 'ਤੇ ਦਿੱਤੇ ਸੰਪਰਕ ਵੇਰਵੇ ਦੀ ਵਰਤੋਂ ਕਰਕੇ ਸਾਨੂੰ ਸੰਪਰਕ ਕਰੋ।*

**اردو** *اگر آپ کو یہ دستاویز مختلف اشکال، زبانوں، جلی حروف، بریل یا آڈیو ٹیپ میں درکار ہو، تو براہ مہربانی اس صفحے کے نچلے حصے میں دی ہوئی رابطہ تفصیلات استعمال کر کے ہم سے رابطہ کریں۔*



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